

SERVICES FOR BOSTON RESIDENTS AFFECTED BY COVID-19 REGARDLESS OF IMMIGRATION STATUS



MAYOR'S OFFICE
FOR IMMIGRANT
ADVANCEMENT

Martin J. Walsh, Mayor of Boston

For updates about the Coronavirus (COVID-19), you can:

- Visit boston.gov/coronavirus
- Call the Mayor's Health Line at **617-534-5050** (9 am to 5 pm)
- Text BOSCOVID to **99411**
- Call Boston **3-1-1** (24 hours a day, 7 days a week)
Calls can be taken in multiple languages.

If you need food...

MAYOR'S OFFICE OF FOOD ACCESS

(617) 635-3717 | boston.gov/food

Free breakfast and lunch meals are available to all Boston children and youth while Boston Public Schools are closed. For locations and hours, visit boston.gov/departments/food-access/map-meal-sites-boston.

MASS 211

211 | mass211.org

Statewide information about food pantries, meal sites, senior dining sites, and more.

PROJECT BREAD FOOD SOURCE HOTLINE

800-645-8333 | projectbread.org/get-help/

Information on food pantries and community meal programs.

If you need medical care...

MAYOR'S HEALTH LINE

617-534-5050 | bphc.org

Multilingual assistance from **9 a.m. to 5 p.m.** at the number listed above to enroll in health insurance, locate health centers and find information about child care, food assistance, elderly services, and legal help.

IMPORTANT: Health care options are available for everyone in Massachusetts, regardless of immigration status. Screening, testing, and treatment related to Coronavirus (COVID-19) do not affect "public charge" rule determinations.

If you don't have a place to stay tonight and for affordable housing options...

MASS. DEPT. OF HOUSING AND COMMUNITY DEVELOPMENT, EMERGENCY HOUSING ASSISTANCE

866-584-0653 |

mass.gov/how-to/find-emergency-family-shelter
Shelter services for families.

OFFICE OF HOUSING STABILITY

617-635-4200 | boston.gov/housingstability |

HousingStability@boston.gov

Assistance finding and maintaining stable, safe, and affordable housing options, informing tenants of their rights and responsibilities, and helping navigate the individual and family shelter systems.

IMPORTANT: Starting Saturday, March 14th a moratorium on Boston Housing Authority (BHA) evictions went into effect. This will last while Massachusetts is under a state of emergency. If you receive a notice of eviction contact the Office of Housing Stability (contact information listed above).

If you experience discrimination or mistreatment by your landlord or employer...

OFFICE OF FAIR HOUSING AND EQUITY

617-635-2500 | boston.gov/fairhousing

Contact if you have been discriminated against in receiving housing, public services, accommodations or employment.

If you are looking for legal help...

MAYOR'S OFFICE FOR IMMIGRANT ADVANCEMENT

617-635-2980 | boston.gov/immigrants

Immigration Consultation Clinics at Boston City Hall are by telephone until further notice. Call or email ImmigrantAdvancement@boston.gov for instructions.

LAWYERS FOR CIVIL RIGHTS

617-981-4308 |

lawyersforcivilrights.org/coronavirus

Free legal support to individuals, families, community groups, and small businesses in response to COVID-19.

If you are 55+...

AGE STRONG COMMISSION

617-635-4366 | boston.gov/agestrong

Assistance with housing, transportation, health care, employment, and volunteer opportunities for senior residents (age of 55+).

If you are a survivor of domestic violence...

SAFELINK

877-785-2020 | casamyrna.org/get-support/safelink

Confidential support, assistance with safety planning, direct connections to shelters and referrals to community services 24/7.

If you need internet connection...

DEPARTMENT OF INNOVATION AND TECHNOLOGY

617-635-4783 |

boston.gov/news/internet-connectivity-supports-during-coronavirus-covid-19-response

Resources to support Internet connectivity needs. For more information, email digital.equity@boston.gov.

If you own a small business...

MAYOR'S OFFICE OF ECONOMIC DEVELOPMENT

311 or 617-635-0355 | boston.gov/smallbusiness

Support for business owners.

IMPORTANT: The Massachusetts Growth Capital Corporation (MGCC) will process all applications for a loan fund of \$10 million to provide financial relief to Massachusetts businesses that have been affected by COVID-19. For more information visit: empoweringsmallbusiness.org.

If you are a worker...

MASSACHUSETTS ATTORNEY GENERAL

617-727-3465 |

mass.gov/how-to/file-a-workplace-complaint

Accepts online complaints related to minimum wage, overtime payment, sick time, meal breaks, and worker protections.

If you are a student or teacher...

BOSTON PUBLIC SCHOOLS

617-635-4783 | bostonpublicschools.org/coronavirus

Information about free breakfast and lunch locations for all BPS students, Chromebooks for online learning for students, and tips and resources for educators.

Other Guides

MASSACHUSETTS ATTORNEY GENERAL

mass.gov/guides/resources-during-covid-19

MASSLEGALHELP

masslegalhelp.org/health-mental-health/covid-19

LAWYERS FOR CIVIL RIGHTS

lawyersforcivilrights.org/coronavirus

MIRA Coalition

miracoalition.org/resources/covid19



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